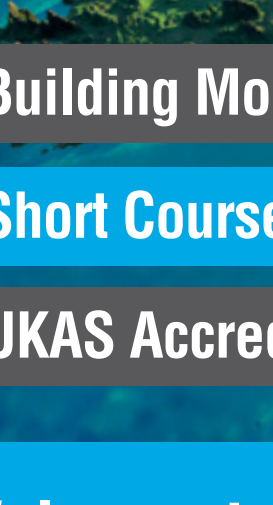




## > HQ EXPANDS NEW OFFICE OPENS



Carlisle

Hull

Castle Donington

Building Momentum

Short Courses

We're Recruiting

UKAS Accreditation Update

### Welcome to RGS insite issue 37

Our regular newsletter celebrating more than a decade of drilling that keeps you up to date with RGS and industry news.

Rogers Geotechnical Services Ltd are site investigation specialists offering ground investigation and geotechnical services to developers, builders, structural and consulting engineers, architects, insurance companies, local authorities, piling and foundation engineers, private individuals and other geotechnical consultants.

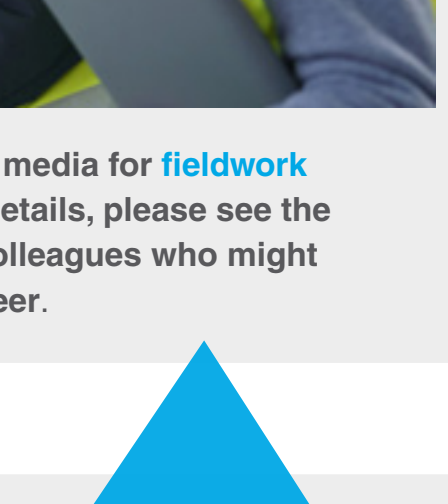
### Sustained & Rapid Expansion

In the past couple of months, RGS has announced the opening of two new offices in Hull and Castle Donington and we are now delighted to add **Carlisle** to our list.

We have also secured new office space next to our HQ here on Barncliffe Business Park and taken on the building next door. These exciting new developments are part of the Board's commitment to offer an **even better service to our clients** and form part of our strategic plan to open a chain of offices to cater for regional demand.

RGS MD Emma Lewis said,

“ We have chosen **Carlisle** to site our new office as we already do a lot of work there and we can really build on existing demand. We are attracting major interest in all **our three new offices** which has resulted in new tenders. These are **exciting times** at RGS and we will be recruiting new staff in the coming months to cope with the increasing demand. ”



#### BUILDING THE TEAM

### We're Recruiting!



Posts have already been promoted via social media for **fieldwork technicians** and a **site supervisor**. For more details, please see the RGS FB page and share to any friends and colleagues who might be interested in pursuing a fantastic new career.

#### BUILDING THE TEAM

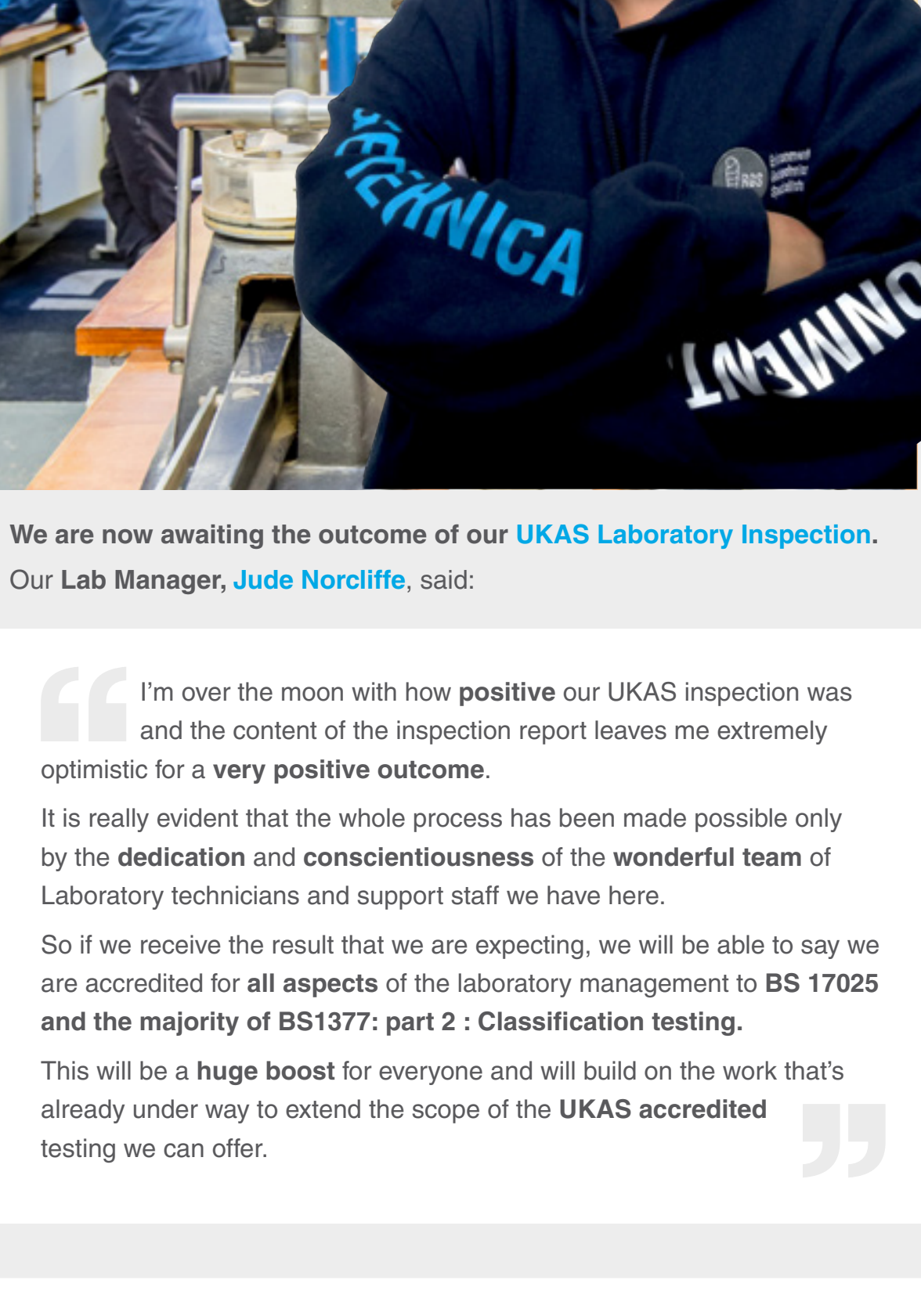
### Building Momentum!



As a reflection of our success, the Ground Engineering Annual Survey is just being published and we are now just short of being in the **Top 50 List** by virtue of our turnover.

#### UKAS INSPECTION

### Accreditation Update



We are now awaiting the outcome of our **UKAS Laboratory Inspection**. Our Lab Manager, **Jude Norcliffe**, said:

“ I'm over the moon with how **positive** our UKAS inspection was and the content of the inspection report leaves me extremely optimistic for a **very positive outcome**. ”

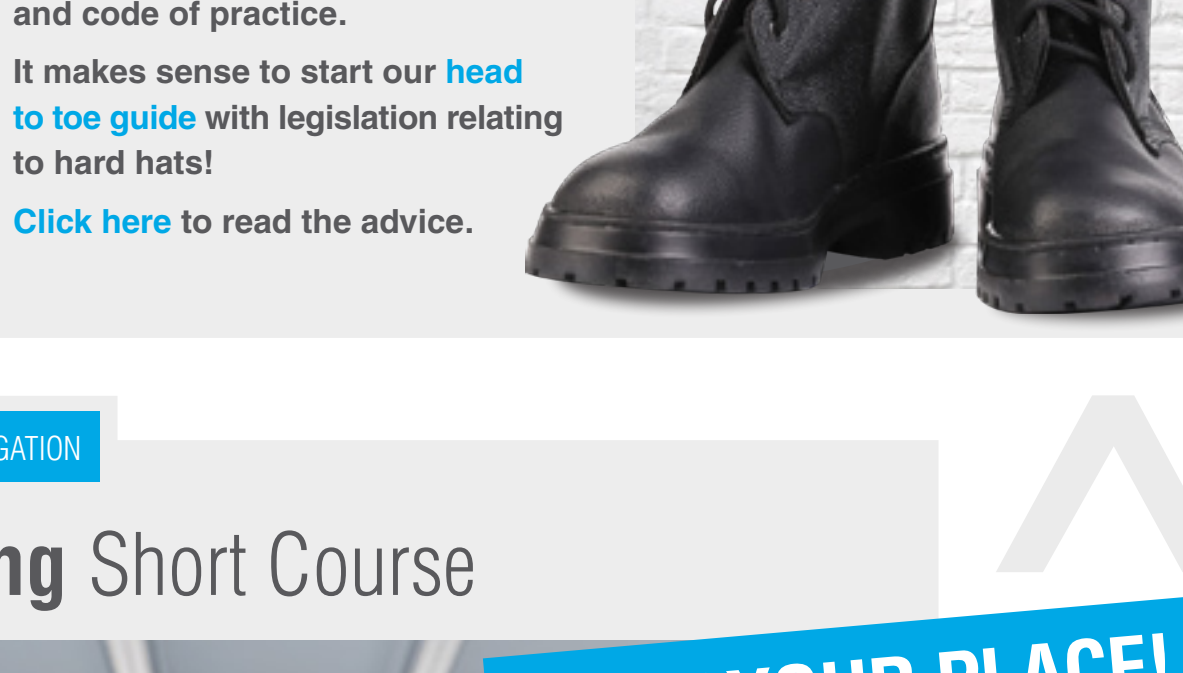
It is really evident that the whole process has been made possible only by the **dedication and conscientiousness** of the wonderful team of Laboratory technicians and support staff we have here.

So if we receive the result that we are expecting, we will be able to say we are accredited for **all aspects** of the laboratory management to BS 17025 and the majority of BS1377: part 2 : **Classification testing**.

This will be a **huge boost** for everyone and will build on the work that's already under way to extend the scope of the **UKAS accredited** testing we can offer. ”

#### CUSTOMER FEEDBACK

### We do love a happy client!



We pride ourselves on providing a consistently **first-class service** here at RGS, with the focus on professionalism, timeliness, attention to detail and good, old-fashioned customer service.

We had some great feedback this month, with **two of our clients** reporting:

“ ..... wanted to thank you for your site team's **professional and courteous** attendance on 19th July 2018. They were **excellent** throughout. ”

“ Just wanted to say many thanks for all the assistance over the past couple of weeks, it's been a **challenging job!** I know Harry on site has **especially appreciated the help** from the drillers and their words of advice. ”

#### HEALTH & SAFETY

### Head to Toe!

As part of our regular health and safety updates, we are now **launching a new series** to ensure that everybody is reminded of the HSE legislation and code of practice.

**It makes sense to start our head to toe** guide with legislation relating to hard hats!

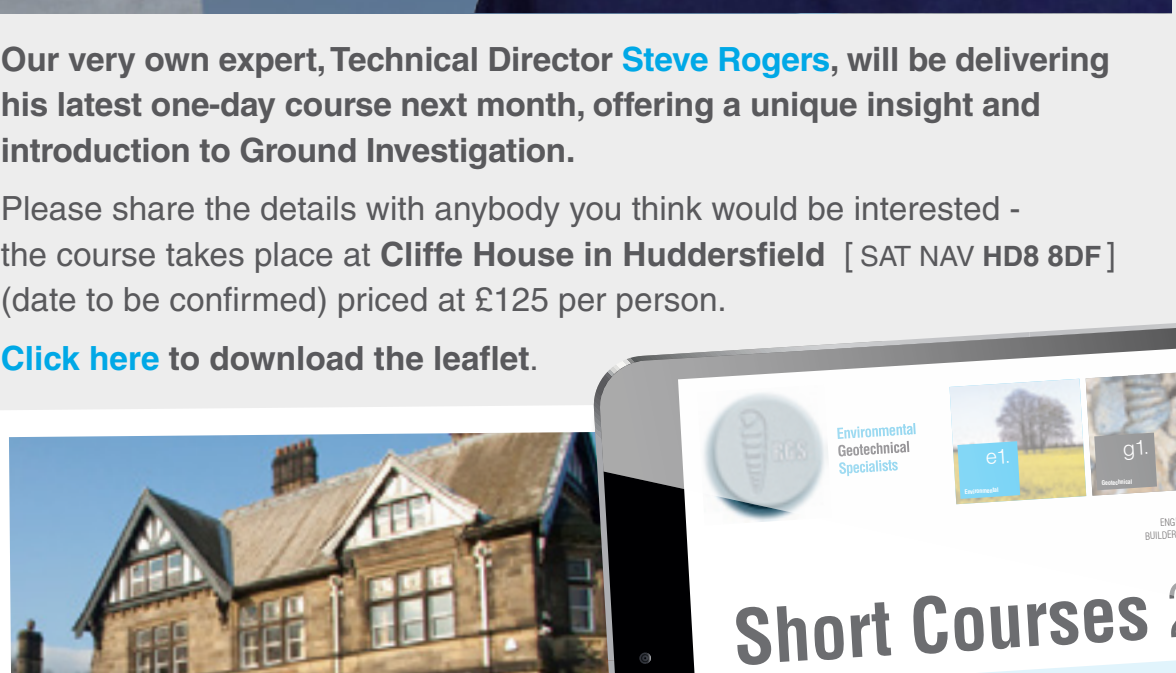
[Click here](#) to read the advice.



#### CPD GROUND INVESTIGATION

### Upcoming Short Course

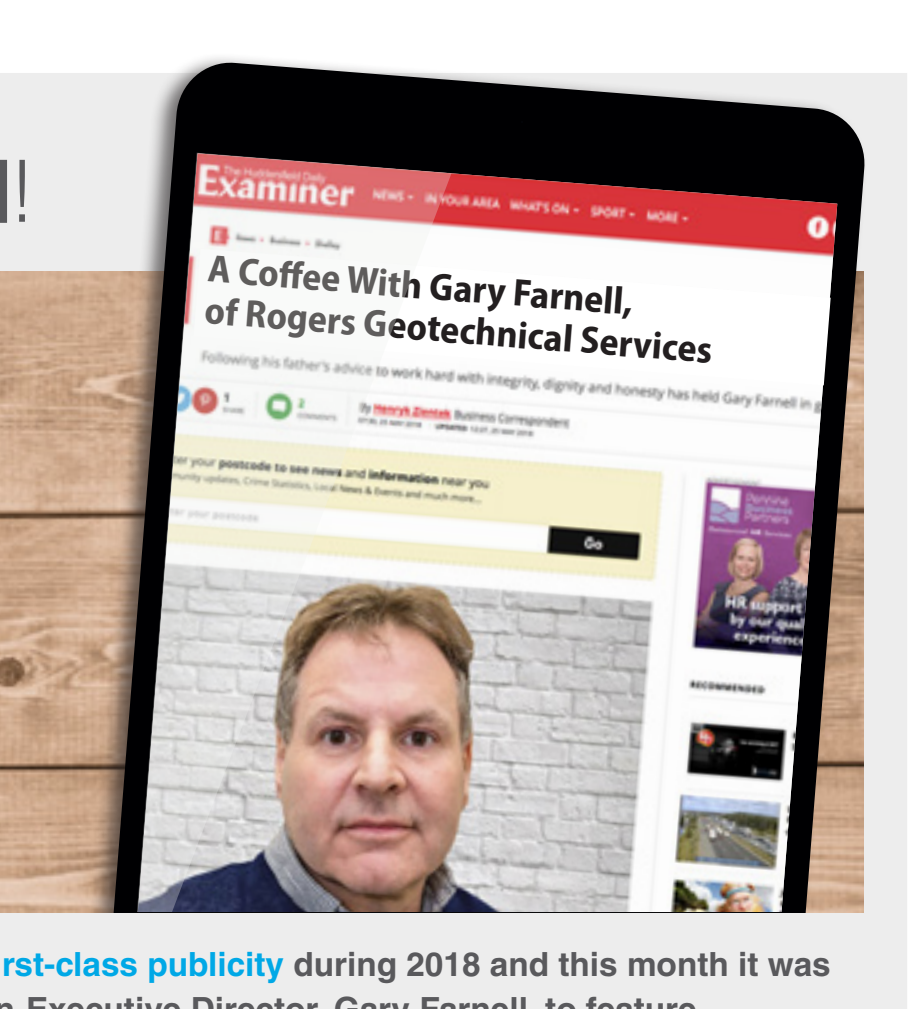
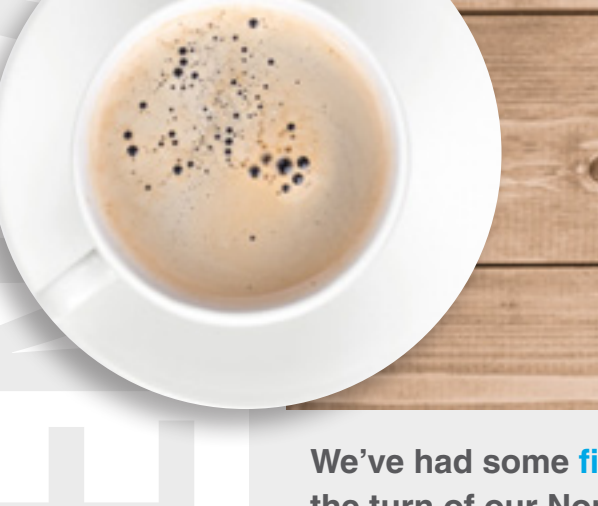
**BOOK YOUR PLACE!**



Our very own expert, Technical Director **Steve Rogers**, will be delivering his latest one-day course next month, offering a unique insight and introduction to Ground Investigation.

Please share the details with anybody you think would be interested - the course takes place at **Cliffe House in Huddersfield** [ SAT NAV HD8 8DF ] (date to be confirmed) priced at £125 per person.

[Click here](#) to download the leaflet.



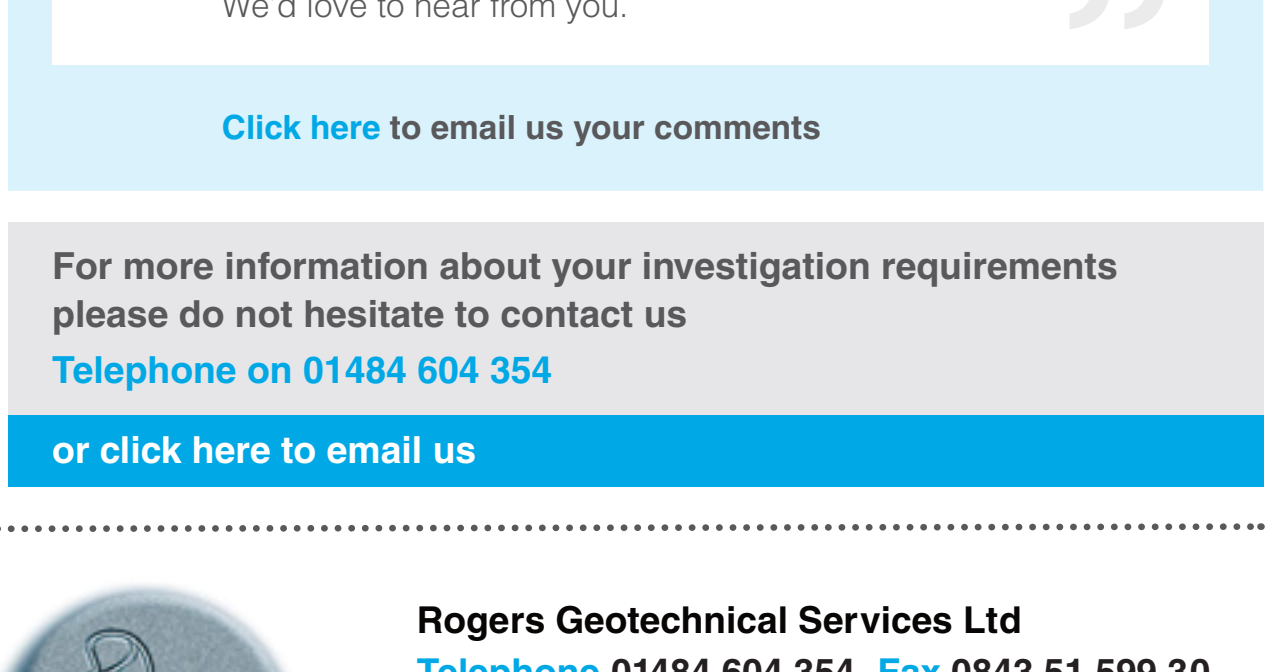
#### MARKETING RGS

### Well Read!



We've had some **first-class publicity** during 2018 and this month it was the turn of our Non-Executive Director, Gary Farnell, to feature.

[Click here](#) to read the interview.



Do you need a phase one environmental desk study report?

**RGS STANDARD RGS PREMIUM**

Contact us for more details and to discuss your options for this service

#### CLIENT FEEDBACK

### Talk to us

“ We are always keen to hear what clients think of our service and welcome feedback from within the industry. ”

We'd love to hear from you.

[Click here](#) to email us your comments

For more information about your investigation requirements please do not hesitate to contact us

Telephone on 01484 604 354

[or click here to email us](#)

